

Repair Order Detail - Internal Copy

RO Number: 13285

RO Status:

Customer: XXXXXXXXXX
 Phone(s): Contact:
 Vehicle: WP0AB29923S696185

Main: 2003 911-GT2
 BLACK/
 BLACK

Click to View Cust Copy
 Cell:

Mileage: 6,442
 Service advisor: 8843
 Tag number:

Payment type:
 Promised time: 05:30 PM
 Promised date: 07/02/2012

Waiter: No
 Estimate:
 Customer Comments: No

~~~~~  
**A CUSTOMER REQUESTS TO HAVE ENGINE OIL & FILTER REPLACED. RE-SET SERVICE REMINDER.**

|      |    |                                                                                  |      |        |
|------|----|----------------------------------------------------------------------------------|------|--------|
| PLOF | CP | CUSTOMER REQUESTS TO HAVE ENGINE OIL & FILTER REPLACED. RE-SET SERVICE REMINDER. | 2.00 | 190.00 |
|------|----|----------------------------------------------------------------------------------|------|--------|

Tech(s): 9

|      |       |      |        |        |      |               |        |
|------|-------|------|--------|--------|------|---------------|--------|
| Pts: | 85.92 | Lbr: | 190.00 | Other: | 0.00 | Total Line A: | 275.92 |
|------|-------|------|--------|--------|------|---------------|--------|

~~~~~  
B PERFORM COMPIMENTARY MULTI POINT INSPECTION
 INSP CP PERFORM COMPIMENTARY MULTI POINT INSPECTION

			0.00	0.00
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Tech(s): 9

Pts:	0.00	Lbr:	0.00	Other:	0.00	Total Line B:	0.00
------	------	------	------	--------	------	---------------	------

~~~~~  
**C NOTE VEHICLE SITS FOR LONG PERIOD OF TIME**  
 D CP DESCRIPTION

|  |  |  |      |      |
|--|--|--|------|------|
|  |  |  | 0.00 | 0.00 |
|--|--|--|------|------|

Tech(s): 9

|      |      |      |      |        |      |               |      |
|------|------|------|------|--------|------|---------------|------|
| Pts: | 0.00 | Lbr: | 0.00 | Other: | 0.00 | Total Line C: | 0.00 |
|------|------|------|------|--------|------|---------------|------|

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D MOUNT AND BALANCE TIRES (4) SAVE OLD TIRES
 PMT4 CP MOUNT & BALANCE 4 TIRES

			3.00	239.95
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Tech(s): 9

Pts:	12.12	Lbr:	239.95	Other:	0.00	Total Line D:	252.07
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**E ALIGNMENT (ADJUST RIDE HEIGHT)ngle sensor. Road Test.**

|        |    |                                                                                                                                                                                                          |      |        |
|--------|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|--------|
| PALIGN | CP | CUST REQUESTS FOUR WHEEL ALIGNMENT - includes: front and rear height check, front/rear CAMBER/TOE check, adjust if necessary. Front Caster check. Initialize/calibrate steering angle sensor. Road Test. | 4.00 | 449.00 |
|--------|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|--------|

Tech(s): 9

|      |      |      |        |        |      |               |        |
|------|------|------|--------|--------|------|---------------|--------|
| Pts: | 0.00 | Lbr: | 449.00 | Other: | 0.00 | Total Line E: | 449.00 |
|------|------|------|--------|--------|------|---------------|--------|

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 F** CUST REQUEST PERFORM MAJOR SERVICE, OIL CHNGE ON PREVIOUS LINE INCLUDED

D	CP	DESCRIPTION	10.00	1,450.00
	Tech(s): 9			
		1		178.45
Pts:	178.45	Lbr: 1,450.00	Other: 0.00	Total Line F: 1,628.45

~~~~~  
 G\*\* PERFORM BRAKE FLUID FLUSH

|       |            |                           |             |                      |
|-------|------------|---------------------------|-------------|----------------------|
| BRAKE | CP         | PERFORM BRAKE FLUID FLUSH | 1.00        | 137.00               |
|       | Tech(s): 9 |                           |             |                      |
|       |            | 1                         |             | 29.25                |
| Pts:  | 29.25      | Lbr: 137.00               | Other: 0.00 | Total Line G: 166.25 |

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 H** CUST STATES DRIVERS SIDE DOOR DOES NOT LINE UP CORRECTLY, WIND NOISE

D	CP	DESCRIPTION	0.00	0.00
	Tech(s): 9			
Pts:	0.00	Lbr: 0.00	Other: 0.00	Total Line H: 0.00

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 I\*\* ADJUST PARK BRAKE

|      |            |             |             |                      |
|------|------------|-------------|-------------|----------------------|
| D    | CP         | DESCRIPTION | 1.00        | 145.00               |
|      | Tech(s): 9 |             |             |                      |
| Pts: | 0.00       | Lbr: 145.00 | Other: 0.00 | Total Line I: 145.00 |

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 J** TECH NOTED CLUTCH LINKAGE SUEAKS, LUBE LINKAGE

D	CP	DESCRIPTION	1.00	145.00
	Tech(s): 9			
Pts:	0.00	Lbr: 145.00	Other: 0.00	Total Line J: 145.00

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 K\*\* PERFORM AIRBAG MAINTENANCE

|        |            |                            |                |                       |
|--------|------------|----------------------------|----------------|-----------------------|
| AIRBAG | CP         | PERFORM AIRBAG MAINTENANCE | 1.00           | 145.00                |
|        | Tech(s): 9 |                            |                |                       |
| SUBL   | CP         |                            |                | -350.00               |
| Pts:   | 0.00       | Lbr: 145.00                | Other: -350.00 | Total Line K: -205.00 |

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 Customer Pay
 Labor
 Parts
 Lube

2,900.95
 305.74
 0.00

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Sublet	-350.00
Miscellaneous/Shop Charge*	0.00
Total Charges**	2,856.69

*Miscellaneous/Shop Charge includes tax and/or deductible originally on RO.

**Total Charges includes any Insurance/Adjustment originally on RO.